

Quality Policy Statement

(insert your company name) are a supplier / producer / service provider of ??? (Delete or amend as necessary) to the (add your sector e.g. Aviation, Automotive, Catering, Hotel sector etc.). -> (this will make the policy appropriate to your business, as per requirement 5.2.1 (a)

We will ensure that customer's quality expectations are met and exceeded wherever possible. We aim to achieve these expectations through the operation of a fully implemented Quality Management System which fully embraces the business processes from the instant a customer makes an initial enquiry, until delivery of the appropriate product or service, and beyond and complies with the requirements of ISO 9001:2015.

The top management within the company will set and monitor quality targets and objectives with the aim of consistent and continual improvement to the whole of the Quality Management System. They will ensure this policy is communicated to all staff and is also available to all interested parties.

Managing Director

Date:

Issue

Date

Approved by